OP remains committed to helping our community so you can serve patients in this challenging time. In addition to the COVID-19 release, we've identified another feature enhancement we feel will bring additional benefit to your efforts to care for our communities. **Curbside** will provide a safe "social distant" way to engage with your parents and patients with personalized appointment information and arrival instructions through bidirectional text messaging.

The Curbside Arrival Feature will assist practices in reducing foot traffic and exposure during our COVID-19 pandemic by instructing, through automated texts, their at risk or selected patients to use Curbside to inform the office of their arrival. This new tool would allow parents/patients to text the office from their cars at time of arrival and be instructed to remain in the car or proceed to a specific exam room. Additionally, the parent/responsible party will be able to electronically pay co-pays without the need to involve check-in staff.

Note, Curbside does not require practices to use a cell number - the messages will be automatically handled by OP actions.

Curbside will be available with a focused release in a few weeks - Stay Tuned for information in a Release Communication.