

Common Clearinghouse Rejections for Pediatrics

Some of the most common clearinghouse rejections we see in pediatrics are typically related to diagnosis codes. To receive payment quicker, follow our suggestions below.

- **Age of patient at the time of service** - If you are using templates, make sure they are updated with the correct ICD-10 codes for those age groups. If you are choosing your codes from a list, you also want to make sure the patient's age on the date of service matches exactly to the code you are using, even if the child's birthday is the next day.
- **External causes code as primary diagnosis** - A couple of examples include dog bite and insect bite. These external causes codes should never be primary. For dog bite, it should be a wound code followed by the dog bite code. The same would be true for other external causes such as insect bites. You might use a skin rash or skin swelling code as the primary diagnosis and then the insect bite as the secondary code.

If you follow these suggestions your claims will not get stopped at the clearinghouse and you will receive payment quicker. Our RCM Performance Improvement team members will be reaching out with information specific to your practice in the near future.